

Terms & Conditions

Sold as Seen

The images on our site are for illustrative purposes only. Although we have made every effort to display the colours accurately, we cannot guarantee that your computer's display of the colours accurately reflect the colour of the artworks. Your artworks may vary slightly from the digital images depicting them.

Packaging variations

The packaging of the Products may vary from that shown on images on our site. Most products will be delivered in flat-pack form, but you may receive a product in a heavy duty cardboard tube if we consider this the appropriate delivery method.

Product availability

All Products shown on our site are subject to availability. We will inform you by e-mail as soon as possible if the Product you have ordered is not available and we will not process your order if made.

Returns Policy

We offer every customer a 14 day no risk money back guarantee on your order but you are responsible for returning the item and liable for postage costs.

Please send to:

Julia Andrews-Clifford
58 Lower Park Road
Hastings
TN34 2LD

Please note the following is required for a returns request to be accepted:

- it has to be less than 14 days since you have received the artwork
- the artwork must be in the same condition as it arrived and in appropriate packaging—ideally in its original packaging
- it is important therefore that you take care when unpacking received artworks, for artworks that arrived damaged we ask for a photo of the damage to be provided so that the artist can learn more about what the problems with their particular shipment.

Complaints

We want you to be 100% happy with your JAC artwork so if you have any concerns with your product please contact us at: info@julia-andrews-clifford.co.uk or call +44 (0)1424 441089
